
PATIENT-CENTRED CARE: WHAT ELSE WOULD IT BE?

CHRISTY SIMPSON, MAY 3, 2016

No conflicts of interest to declare.

Providing care that is respectful of and responsive to individual patient preferences, needs and values, and ensuring that patient values guide all clinical decisions.

Institute of Medicine

Vision:

The patient's voice is anchored in all behaviours and drives all activities of the health system.

BC PCC Framework, 2015

PATIENT-CENTRED CARE



“...patients are known as persons...and their wishes are honoured (but not mindlessly enacted) during their health care journey.”

Epstein and Street Jr., 2011

PATIENT-CENTRED CARE

**BC Health Quality Matrix
2008**

Acceptability
Appropriateness
Accessibility
Safety
Effectiveness
Equity
Efficiency

PATIENT-CENTRED CARE



PATIENT-CENTRED CARE